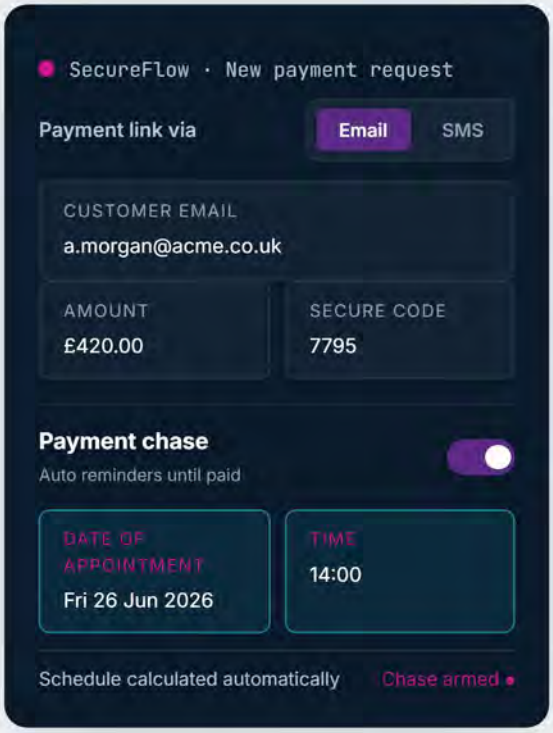
PAYTIA FOR TYL BY NATWEST · PAYMENT CHASE

Reminders that chase the invoice. Then stop the moment they pay.

Payment Chase runs automated email reminders against an outstanding payment — each one carrying an auto-generated secure payment link. Your administrator pre-builds the templates; setting an appointment or cut-off date triggers the sequence, and the chase ends automatically the instant the payment lands. Built on Paytia **Advanced Payment Links** and processed through your **NatWest Tyl** account, on the PCI DSS Level 1 SecureFlow platform.

Book a demo →
https://www.paytia.com/demo

Learn more
https://www.paytia.com/partners-natwest-tyl



Auto
STOPS ON PAYMENT

Email + link
EVERY REMINDER

Fixed or %
SCHEDULING MODEL

NatWest Tyl
PROCESSES & SETTLES PAYMENTS

Automated payment follow-up. From first reminder to phone payment.

An administrator pre-creates a set of branded email templates, with tone and urgency escalating toward the deadline. A payment user sets the appointment or end date and time on a request — Payment Chase calculates the total time period and schedules the reminders across it, each carrying an auto-generated secure payment link that processes through your NatWest Tyl account.

Agents can amend or cease a running chase at any time, and chasing stops automatically the moment payment is received. No reconciliation to chase afterwards.

01 **Create the request & set the date**
The payment user raises a request and sets the appointment or cut-off date and time. Payment Chase calculates the full window and the schedule to run across it.

02 **Reminders go out on schedule**
Pre-built templates send on a fixed or calculated schedule, each with an auto-generated secure payment link — escalating in urgency as the deadline nears.

03 **Customer pays, chasing stops**
The customer pays on the link or by phone. The sequence stops instantly, the dashboard updates in real time and your team is notified.

Why teams use it — BENEFITS

- Consistent follow-up with no manual chasing
- Every reminder ends with a way to pay
- Stops automatically on payment
- Finance team only steps in by exception

Built-in capabilities — READY TO USE

- Pre-built, branded email templates
- Fixed-day or percentage-of-window scheduling
- Auto-generated secure payment links
- Amend, rebook or cease a running chase

Runs on — PLATFORM

- Processes through NatWest Tyl
- Settles to your NatWest Tyl account
- PCI DSS Level 1 SecureFlow platform
- Built on Advanced Payment Links

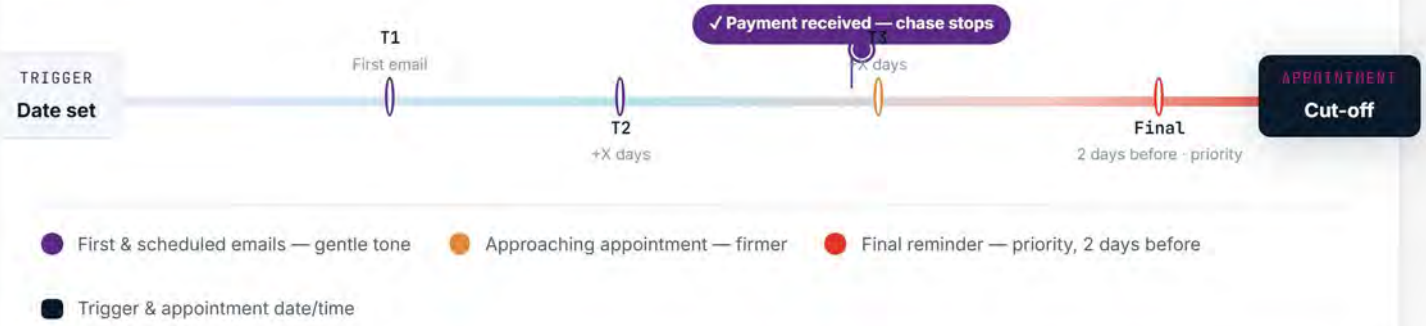
INSIDE THE CHASE

One date in. A whole reminder schedule out.

Setting the appointment date triggers the sequence. Each scheduled template fires a set number of days (or a percentage of the window) after the last one sent — then a separate **Final reminder** goes out two days before the appointment and always takes priority. A payment anywhere on the line ends the chase immediately.

CALCULATED CHASE SCHEDULE

CONVERSION TYPE · DAYS OR PERCENTAGE



First & scheduled emails — gentle tone
Approaching appointment — firmer
Final reminder — priority, 2 days before
Trigger & appointment date/time

SCHEDULE BUILDER · ADMINISTRATOR

Conversion type

Days | Percentage

Each reminder email triggers a set number of days after the last template that was sent.

Scheduled templates

First email to be sent | After days | +

Final reminder — a separate template that goes out 2 days before the appointment. On any conflict it always takes priority, and no scheduler runs after it.

Active monitoring /01

- → Every open request in one place
- → See paid, mid-chase, by link or phone
- → Full reminder & interaction history
- → Real-time payment notifications

Amend or cease /02

- → Pause or stop any sequence
- → Rebook to a new appointment date
- → Reminders move to the new date
- → All from the same screen

Advanced Payment Links /03

- → Bolts onto your existing setup
- → Auto-generated secure links
- → Pay on the link or by phone
- → No rebuild — chasing runs on top

WHAT YOUR CUSTOMER RECEIVES

A branded reminder that ends in one tap.

Every reminder is personalised from your template and carries a secure Click to Pay button, a QR code and a payment link. The customer enters their card privately on the PCI DSS Level 1 SecureFlow platform — your team never sees it.

Hello `{{first_name}}`,

You've received a request to pay from **`{{agentname}}`** at **`{{company_name}}`**.

Appointment: `{{appointment_time}}` on `{{appointment_date}}`

Payment amount: `{{payment_amount}}`

Please make payment before attending your appointment.

You'll enter your card details privately and securely to complete your transaction.

Click to Pay

If the button doesn't work, copy and paste this link into your browser: `{{payment_link}}`

This secure payment service is operated by **Paytia Ltd**, a Level 1 payment service provider, with payments processed by **Tyl by NatWest**. Your card data stays private and secure at all times. Need help with your payment or appointment? Contact **`{{company_name}}`** at **`{{customer_service_email_address}}`**.

Personalisation

MERGE FIELDS

- `{{first_name}}`
- `{{agentname}}`
- `{{company_name}}`
- `{{appointment_date}}`
- `{{appointment_time}}`
- `{{payment_amount}}`
- `{{payment_link}}`
- `{{qrcode}}`

Built to get paid

SECURE PAY

- One-tap Click to Pay button
- Scannable QR code
- Plain payment-link fallback
- Card entered on SecureFlow only

Editor & control

ADMIN

- Rich-text body & custom subject
- Show / hide a final reminder
- Monitor, amend or cease anytime
- Stops the moment payment lands

Who it's for · Healthcare · Dental practices · Legal & professional · Property & lettings · Education & training · Subscriptions · Trade & field services

BUILT FOR TYL BY NATWEST CUSTOMERS

Turn manual follow-up into a sequence that ends on a payment.

✓ PCI DSS Level 1 · ✓ Cyber Essentials Plus · ✓ GDPR & HIPAA

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